



ENTERPRISE PRINT MANAGEMENT

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Business Solutions

Businesses and their IT departments have enough to worry about today without having to be concerned that unmanaged printing within their organisation is draining their resources and escalating costs.

To help take the pain out of printer management, Paperserve has created EPM for the business sector. Our aim is to assist companies of all sizes to recover and reduce their printing costs, monitor usage and improve document security in a diverse mobile landscape where users want to print to the nearest printer, from any one of their multiple devices.

EPM'S FUNCTIONS FOR EASY PRINT MANAGEMENT:



ENHANCE SECURITY

Safekeeping confidential documents is key in a shared service environment. Using EPM's UPD or Follow-Me print functions, your staff can print to the most convenient printer, using their personal identification numbers or access cards to retrieve their printing. Security is assured and unwanted documents can be deleted prior to printing, reducing waste and saving trees.



SIMPLIFY COSTING

Centralised administration functions make it easier to manage users and by linking into existing systems, like directory structures, EPM can auto-align users to cost centres, making shared devices a breeze to manage. Accounting departments can also ensure accurate cost allocation right down to the individual user, regional offices or departments.



SIMPLIFY ADMINISTRATION

EPM's central management system allows your IT department to track and control the entire print environment through a browser-based management solution. The system constantly runs a detailed analysis to monitor and evaluate your printer and multi-function environments. All aspects of your printers are managed, from toner alerts to device and user reporting, and the pressure on your administration teams evaluate your printer and multi-function environments. All aspects of your printers are managed is significantly reduced.



REPORT ON DEMAND

Reports can be run whenever they're required and cover all activities by user, cost centre, device or office location. Your system administrators can access all data in real time, directly from a web browser, and then create custom reports by specifying data ranges or using other (customisable) filters. Reports include administrative reporting relating to the print management environment, department level reporting on every department's usage as well as self-service user reporting.

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CASM



EPM



SELF-SERVICE PORTAL

EPM's user self-service portal reduces support and administration by allowing users to:

- manage and view information around their Follow-Me print jobs,
- add or remove print queues from EPM's universal printing functions,
- reset passwords,
- track their own printing history.



TRACK SEAMLESSLY

EPM's browser-based management system means company-wide policies can be enforced. In addition, your administrators and managers can monitor and manage user printing and improve on user experience and device usage by noting and advising on trends. Your staff can even track their own print activity and history through a self-service portal.

THE DIRECT ROUTE TO IMPROVED PRINT MANAGEMENT

The EPM solution consists of modules specifically tailored to the business sector and are geared towards helping companies like yours find a cost-effective solution to printer management - improving printing services and reducing administration and support time.



ABOUT PAPERSERVE

Paperserve is a market leader in providing businesses with powerful print management solutions specialising in internal billing, cost recovery and integrated systems. Paperserve's print management focus and dedication to empowering organisations with the tools to optimise the running of their print environment has led to the development of an advanced contract and asset tracking solution (CASM) for both leased and owned assets. Paperserve believes what you can measure, you can manage and actively innovates in this arena, working to provide businesses of all sizes with powerful print, asset and contract management solutions to improve visibility, increase control, reduce costs and streamline business processes.

If you need to drive and improve the efficiencies of your printing environment, contact the EPM team to see how we can help you. Visit www.epmservices.co.za or phone us on +27 21 551 5961.

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